

Health and Sickness Policy

The Bee's Keys Swindon LTD (trading as The Bee's Keys)
Suite 22, Crowood House, Gypsy Lane, Swindon, SN2 8YY

Introduction

We are committed to maintaining a healthy environment for all students, staff, contractors, and visitors. To protect everyone's wellbeing, please follow this policy when attending lessons, especially in the event of illness.

1. General sickness and rescheduling

If a student is unwell, parents/guardians (or adult students) should inform us before the scheduled lesson.

Where possible, lessons may be rescheduled at no additional cost if we are notified in advance.

Failure to attend a lesson without prior notice will result in the lesson being charged.

2. Infectious illnesses (including COVID-19)

We ask that students do not attend in-person lessons if they have symptoms of an infectious illness.

For COVID-19, we ask families to follow current NHS guidance. If you have a positive test and/or symptoms, please do not attend lessons until it is safe to do so.

3. Fever and stomach illnesses

For illnesses involving fever, vomiting, or diarrhoea, students should remain at home for at least 24–48 hours after symptoms have stopped.

4. Contagious illnesses

If a student is diagnosed with a contagious illness (for example, strep throat, conjunctivitis/pink eye, or similar), they should stay at home until the risk of spreading the illness has passed.

5. Ability to participate

Students should only attend lessons if they are well enough to participate fully. If a student is too tired or unwell to engage, they should rest at home.

6. Disruptive symptoms

If symptoms are likely to disrupt the lesson (for example frequent coughing, sneezing, or repeated trips to the toilet), we ask that students stay at home until symptoms have improved for at least 24 hours.

7. Hygiene practices

To help prevent the spread of illness:

Wash hands thoroughly with soap and water before playing the piano

Use hand sanitiser on entering the studio
Cover mouth and nose with a tissue or elbow when coughing or sneezing

Contact

If you have questions about this policy, please contact:

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